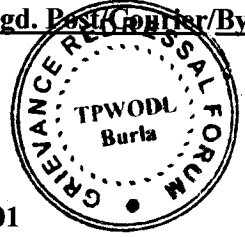


**Grievance Redressal Forum
TPWODL, BURLA**

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,
Burla, Sambalpur, Pin- 768017

Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601

Bench: A.K.Satpathy, President B.Mahapatra (Co-opted Member) and A.P.Sahu, Member (Finance)



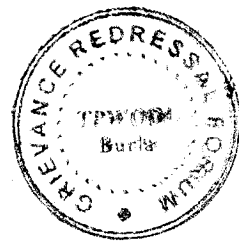
Ref: GRF/Burla/Div/SED/ (Final Order)/ 2273 41

Date: 31/12/24

Present: Sri A.K.Satpathy, President.
Sri B.Mahapatra (Co-opted Member),
Sri A.P.Sahu Member(Finance).

1	Case No.	BRL/780/2024			
2	Complainant/s	Name & Address		Consumer No	Contact No.
		Headmaster cum Secretary Sobharam Buddhia High School C/o-Bilasini Babu At- Gopalpali, Po-Remed,Bareipali, Dist- Sambalpur-768006		4117-2310-1252	6371992481
3	Respondent/s	SDO(Electrical), Ainthapali,TPWODL			Division S.E.D, TPWODL, Sambalpur
4	Date of Application	08.11.2024			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	✓
		3. Classification/Reclassification of Consumers	X	4. Contract Demand Connected Load	X
		5. Disconnection Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019 ✓ 2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004 3. OERC Conduct of Business) Regulations,2004 4. Odisha Grid Code (OGC) Regulation,2006 5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004 6. Others			
8	Date(s) of Hearing	08.11.2024			
9	Date of Order	31/12/24			
10	Order in favour of	Complainant	Respondent	Others	✓
11	Details of Compensation awarded, if any.	NIL			

of Camp: ESO Office, Bareipali, TPWODL, Sambalpur.



appeared

For the Complainant- Headmaster cum Secretary Sobharam Buddhia High School
Represented by Bilasini Babu

For the Respondent - SDO(Elect.), Ainthapali, TPWODL.

GRF Case No- BRL/780/2024

- (1) Headmaster cum Secretary Sobharam
Buddhia High School
C/o-Bilasini Babu
At- Gopalpali,
Po-Remed, Bareipali,
Dist- Sambalpur-768006
Consumer No.- 4117-2310-1252

COMPLAINANT

VRS

- (1) SDO(Elect.), Ainthapali, TPWODL

OPPOSITE PARTY

GIST OF THE CASE

The Complainant has filed the petition in the name of Headmaster cum Secretary Sobharam Buddhia High School bearing Consumer No **4141-2310-1252** under SED, TPWODL, Sambalpur stated about change of name.

Hence, the Complainant prayed before the Forum to consider the case for revision/rectification.

SUBMISSION OF OPPOSITE PARTY


The Opposite Party has not submitted any relevant documents in this case.

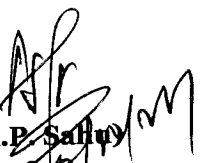
OBSERVATION


The case is pursued with all documents available in records (FG data base and Samadhan App) and merit of the case. On examining the case in details, the Forum observed that the complainant is a LT-SPP consumer having CD 2kw with initial date of p/s 25.10.2023 as seen from the FG data base/ Samadhan App. The complainant has raised objection as mentioned in the gist of the case. The above complainant has paid an amount of Rs 3,115/- on 08.11.2024 and clear the outstanding upto Sep'2024. The opposite party has already considered the name change from Bilasini Babu to Headmaster, Sobharam Buddhia High School as per direction during hearing of this Forum. As the opposite party has already been taken care to do the needful hence nothing pending towards name change.

Hence, the instant case petition is hereby dismissed.

Accordingly, the case is disposed of.


(B. Mahapatra)
(Co-Opted Member)
Co-opted Member
Grievance Redressal Forum
TPWODL, Burla - 768017


(A.P. Satpathy)
Member (Finance)
Member
Grievance Redressal Forum
TPWODL, Burla - 768017


(A.K. Satpathy)
President
Grievance Redressal Forum
TPWODL, Burla - 768017

- Copy to: -** (1) Headmaster cum Secretary Sobharam Buddhia High School, C/o-Bilasini Babu,
At- Gopalpali, Po-Remed, Bareipali, Dist- Sambalpur-768006.
(2) Su b-Divisional Officer (Elect.), Ainthapali, TPWODL, Sambalpur with the direction to
serve one copy of the order to the Complainant/Consumer.
(3) Executive Engineer (Elect.), SED, TPWODL, Sambalpur.
(4) The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, www.orierc.org under the "head "Cases->"GRF".